

Questions? Answered.

Q: A:	Will there be grab bars? Yes, your safety is important to us. They are located by the toilet and in the walk in shower.
Q: A:	Are there tubs in the bathrooms? For safety, all our apartments have a walk in shower.
Q: A:	Are there shower doors? Yes.
Q: A:	What will my appliances look like? Our appliances are all upgraded GE models; dishwasher will have a stainless finish and the top-freeze refrigerator black with stainless accents, black microwave, and flat top stove and stove hood will be black with stainless accents.
Q: A:	Are the apartments wheelchair accessible? Yes, all our apartments are accessible and ADA compliant.
Q: A:	Is there a washer/dryer? Yes, every apartment has a washer/dryer unit.
Q: A:	Is there a medicine chest in the bathroom? Yes.
Q: A:	Is there storage under the bathroom vanity Yes.
Q: A:	What is the height of the kitchen counter? $35 \frac{1}{2}$ "

Your countertops are beautiful quartz, similar to the Stonebrook clubhouse.

What finish are the counters?

Q:

A:

Q: What do the cabinets look like, do they come with pulls?

A: The cabinets are a beautiful dark wood finish similar to the Stonebrook Clubhouse with stainless pulls.

Q: What is the bathroom vanity height?

A: 32 ½"

Q: How high are the ceilings?

A: 1st floor 9 feet, 2nd and 3rd 8 feet

Q: Is there carpet? What are the floor coverings?

A: There is a beautiful wood plan floor in your kitchen area and the bathroom, under w/d combos will have pvc flooring, your living areas will have carpet.

Q: Is the building secure?

A: Yes, our entrances will be secured for access with a 4 digit code. Your guests can dial your apartment via intercom after hours and during the day guests will sign in at the concierge desk.

Q: I have a scooter, can I use it?

A: Certainly, the elevator cab is 6'5" wide and 5'5" deep, check your scooter dimensions to see if that fits, or we can help you select a first floor location.

Q: What is a "flexible" meal plan?

A: All our amenities, including our "Dining by Design" plan were designed with your preferences in mind; you may use your meals for yourself or your guests or toward a private catered function through our "Catered to You" program. Meal plans expire at the end of each month. You may purchase additional 10 meal credits for \$200 at any time prior to the month start. You can also order ala carte in the restaurant. "Grab & Go" items are available for purchase during the day.

Q: Is room service available?

A: Yes, there will be a small fee.

Q: How do I pay for additional meals or "Grab & Go"?

A: You may add them to your monthly statement or pay as you go.

Q: What hours will the restaurant be open?

A: We anticipate our restaurant being open 5pm to 8pm, Tuesday through Saturday and Sunday Brunch 10am to 2pm. Our hours may be adjusted based on popularity and use.

Q: Will I have to make a reservation?

A: Residents with meal plans will always be seated first. Reservations will be kindly appreciated but we plan on accommodating everyone we can just as your favorite restaurant would.

Q: Can I use my credits for the bar?

A: No, bar tabs will be either added to your monthly statement or paid at the end of your restaurant experience. A bar menu of appetizers and pub snacks will be available for purchase on an ala carte basis.

Q: I have diet restrictions, can you accommodate me?

A: Yes, our chef prepared menus will include a variety of choices which will accommodate special diets and vegetarian/vegan selections will also be available. Please ask to meet with a dining services team member if you have any special needs we can help with.

Q: Can I have guests?

A: Yes, you may invite guests to join you in the restaurant or entertain in your apartment at your pleasure.

Q: Can I purchase additional housekeeping services?

A: Certainly, please see our Executive Director to set this up.

Q: Will the kitchen sink have a sprayer?

A: Yes.

Q: Is there a garbage disposal?

A: Yes.

O: One bowl or two in the kitchen sink?

A: One bowl, stainless, under-mounted.

O: Will the bathroom have a handheld shower?

- A: No, but you may bring one to attach.
- Q: Are there towel racks installed in the bathroom?

A: Yes.

Q: Will the walking paths be paved?

A: No the walking paths are grass, there are sidewalks.

Q: Are there peep holes in the doors?

A: Yes.

Q: Is there shelving included in the closets?

- A: Yes, they will be pre-installed with wire shelving.
- Q: Are there lights in the closets?
- A: Yes.
- Q: Are there overhead lights in the living areas, kitchen and baths?
- A: Yes.
- Q: Is there resident storage?
- A: We wanted to provide as much space for our common areas as possible and there is no storage in the community. We can provide you with a list of local storage facilities and will host downsizing seminars to help get you ready for your move.
- Q: Are the windows screened?
- A: Yes.
- Q: Is the patio/balcony door a single door or French door? Does it have a screen door?
- A: It is a French door style, with a full window. A screen door will be available for purchase, please let Matt know if you are interested.
- Q: Are the apartments pre-wired for cable, internet and phone?
- A: Yes.
- Q: Is there Wi-Fi?
- A: We will have Wi-Fi in the community common areas: Lobby, Gathering Room, and Library/Media Suite
- Q: How many apartments?
- A: 41. There are 5 two bedroom and 36 one bedroom apartments.
- Q: Can I bring my pet?
- A: Yes, by approval, with up to date vaccinations and current license. Please see Matt for our pet policy addendum and a small pet deposit is required.
- Q: Are the apartments individually climate controlled?
- A: Yes, by thermostat.
- Q: Will this apartment number be my address?
- A: Apartment numbers may change for ease of access for guests and for our emergency responders. We will provide change of address help when closer to move in.